



Parent Satisfaction Survey – Two Rivers Primary School

During the 6th week of Autumn Term 2021 we canvassed the parents and carers at Two Rivers Primary School for their thoughts and feelings about how the school is operating for their family. We offered all 132 parents an opportunity to complete and return the questionnaire and we received 44 responses – the outline below shares the information from these responses. This is the first year that we have had a strongly agree and agree category, so we will look at this closely to plan the next steps for school.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
My child is happy at school	89%	11%			
My child feels safe at school	91%	4.5%			4.5%
My child is making good progress at this school	73%	27%			
My child is well looked after at this school	89%	11%			
My child is well taught at this school	77%	23%			
My child receives appropriate homework for their age and ability	53%	27%	2%		18%
The school makes sure the pupils are well behaved at school	68%	25%			7%

The school deals effectively with bullying	57%	18%		25%
The school is well led and managed	87%	11%		2%
The school responds well to any concerns I raise	80%	18%		2%
I receive valuable information about my child's progress including about their IEP	76%	20%		4%
Would you recommend this school to other parents and why	<ul style="list-style-type: none"> ✚ My child feels like he's at school and gets an education here always comes home happy. ✚ 100% - at this school my daughters learning has developed really well and any queries we raise are acted up on swiftly. ✚ With the COVID pandemic impacting education over the past 18 months the school have been proactive, clear with steps put in place. ✚ Yes, giving extra help to children who need that one-on-one care in smaller classrooms. ✚ My child has only been at the school for a short period, but he comes home happy and is keen to get to school each morning. This suggests it is an enjoyable environment for him and I would recommend the school to other parents. ✚ I would highly recommend this school to any parents its warm, welcoming, very well organised. My child loves it, he loves his teachers, his language skills and behaviour have come on greatly since becoming a pupil. I couldn't recommend this school enough. ✚ Yes I would recommend this school. My son is very happy here all of the staff are lovely. Happy friendly school. ✚ 100% recommend, our son has progressed massively since coming to this school – all very welcoming and son loves this school. ✚ Yes and I have done so in other parents groups on Facebook. ✚ The staff come across as really caring and that fills you with confidence that your kids are in safe hands. If your child is having problems at home or struggling the school have said how can they help us as parents at home which we find very good and helpful. ✚ Yes, staff are very approachable. ✚ Yes the school and staff members have been great with our son and supported him well. 			

	<ul style="list-style-type: none"> ✚ Yes because it's a wonderful school. ✚ Yes we have seen a complete change in our son since starting at Two Rivers – he is happy and content at the school and at home. ✚ Yes because of the fantastic staff and how settled our son it. ✚ The welfare of its pupils is always put first. My child settled quickly and made very welcome from day 1. His work has improved immensely – dojo is a fantastic way to communicate. ✚ Yes focus on each child. ✚ Yes because it's the best. ✚ Yes definitely – it was my sons saving grace. He is a happy boy well looked after. ✚ Yes because the child's individual needs are the focus. ✚ Absolutely wonderful school. Staff have a real understanding of how the children are. ✚ Yes a fantastic school who take each individual child's needs into consideration. ✚ Yes they have always been very understanding supportive and welcoming to my daughter. She loves school and has settled in very well. ✚ I'd strongly recommend Two Rivers to anyone with a child with a disability. ✚ The teachers really care about the pupils – keep you informed what happens and helps you when you need it. ✚ Yes I would my child been here 2 years and is doing amazing. ✚ Yes I would. ✚ I would strongly recommend two rivers, seen my daughter started school here in 2019, she has benefitted so much and says everyday how much she loves school and classroom/ teacher. ✚ Yes my child has settled in well and is finally happy. ✚ Everyone is caring and all the children are so happy. ✚ Yes because my son is so happy at this school. ✚ I would highly recommend this school as my children have done so well here, the school us understanding and meet each child's needs and the staff are approachable which is good as parents always need reassurance and support. ✚ Yes children are well looked after and we are kept informed as parents.
<p>Are there any improvements to school that you would like to see</p>	<ul style="list-style-type: none"> ✚ No – we cannot be happier. ✚ Not sure. ✚ Nothing to raise at the moment.

	<ul style="list-style-type: none">✚ Safe walkway into the school.✚ Can't comment – first term.✚ More options at mealtime I.E finger foods.✚ More outings – we understand COVID was an issue before. More classroom work with parents' involvement.✚ More information about daily activities.✚ Cannot think of one.✚ None really that I can think of.✚ Not that I'm aware two rivers is amazing.✚ No, I am happy so far.✚ Consolidation of the apps used to communicate.
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Actions for school to consider moving forward:

- ✚ To review our homework policy and approach – and to share this information with all stakeholders. (work to commence in spring term)
- ✚ To share better information about our behaviour policy and approach with parents (including how we manage bullying).
- ✚ Improve communication about children's progress with parents – ensuring that we develop materials that outline the progress made against expected outcomes.

We are really pleased with the positive responses from parents and will continue to work together to meet the needs of all of our learners.

Laura Slinn - Executive Headteacher Two Rivers Primary School