



Parent / carer survey feedback 2022 / 2023 (105 responses)

Thank you to everyone who took the time to respond to our parent carer survey. This information is important to us and helps us to share future developments.

This is what parents and carers had to say...

90% of parents and carers said their child was happy in school.

100% of parents and carers said their pupil is making progress

96% of parents and carers said their pupils feel safe

93% of parents and carers said pupils at Two Rivers are well behaved *

71% of parents and carers said they knew the school rules, 16% were unsure and 12% did not know the schools' rules *

94% of parents and carers think that staff at Two Rivers deal effectively with 'bullying'

99% of parents and carers said that the school is well led

88% of parents and carers understand the role of governors *

97% of parents and carers knew who to approach if they had a concern

96% of parents and carers believe that school responds well to concerns that they raise

92% of parents and carers agree that they receive appropriate information about their child's progress *

92% of parents and carers believe that communication with teachers is good *

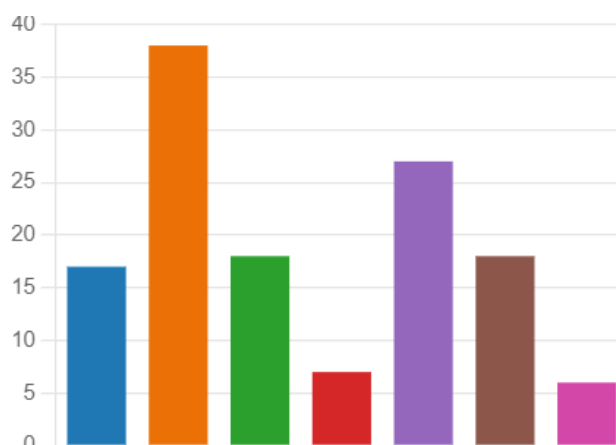
99% of parents and carers say they receive information and communication about special events, parent workshops etc

97% of parents and carers would recommend Two Rivers High School



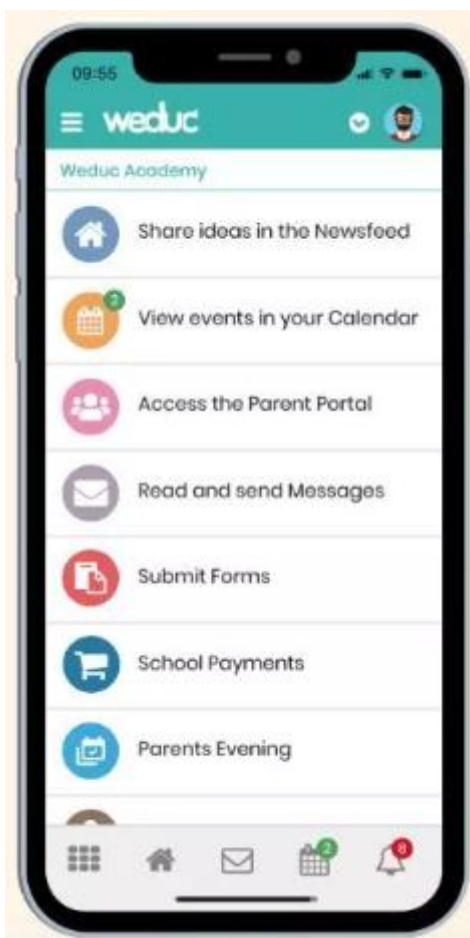
Parents and carers would like additional support with

● Behaviour	17
● Emotional understand and regul...	38
● Understanding Sensory needs	18
● Online Safety	7
● Mental Health and Wellbeing	27
● Learning	18
● other	6



Other suggestions were

- reading, phonics and spellings, *
- speech and language *



Weduc / Endeavour Communication App

90% of parents and carers said they found Weduc (endeavour app) user friendly.

12% said they would like additional support with how to use Weduc

90% said they like the information we share on Weduc

Other feedback about Weduc

- I find it a problem on Weduc to transfer money
- Information is on too many platforms and is just repeated
- It would be great if Weduc would ping or message us to inform us if there are new notifications
- Sometimes there is too much duplicated info on Weduc.

Action Plan 2023 (* points we are developing)



As a result of your feedback, we are going to be doing the following things

- 1) We are going to be developing a new behaviour strategy and we will be asking staff, parents, carers, and pupils for feedback. This will help to positively shape the future of behaviour at Two Rivers High School.
We hope to reintroduce some new rules, and expectations and this will be communicated amongst parents and carers.
- 2) We are going to create an information page about governors which will hopefully clarify who they are, what they do and will explain the importance of their roles.
- 3) Progress information is shared at three main points throughout the year. Behaviour plans, care plans and other documents are also shared throughout the year. Parents and carers are invited to parents' evenings and annual reviews. We also hope to invite parents into school more often, for a range of workshops and other exciting events. More information to follow.
- 4) Moving forward, teachers have been asked to send at least two positive messages a week to parents and carers on Weduc. We ask Parents to be mindful that teaching staff work extremely hard and are not required to respond to messages immediately. We also request that parents and carers limit communication and do not send non-urgent messages over the weekend or late in the evening. Please remember that the office staff can respond to queries about upcoming events, annual review dates, lunch payments etc. Furthermore, the office staff can often signpost you to the correct member of staff e.g., safeguarding, therapy, SLT.



- 5) We have many parent work shops planned. We have already held one regarding emotional regulation Mrs Milton will be recording videos and sharing these with parents and carers who were unable to make that date.
- We have a workshop about behaviour planned which will be led by Mr. Silk and Mrs. Milton (date to be confirmed).
 - Laura Graham our private Occupational therapist will be in school on 5th May.
 - Cathy Follis our speech and language therapist will be available to discuss all things Speech and Language (date to be confirmed)
 - The safeguarding team will be delivering a workshop about mental health and online safety (date to be confirmed).
 - Miss Albrighton has kindly offered to do an English event which is aimed at supporting learning at home (dates to be confirmed).
 - Miss Harris is planning on delivering a careers event (dates to be confirmed) She is also going to be putting some information on our school website.

More events will be planned and shared with parents and carers via our Weduc calendar.

- 6) We are continuing to look at Weduc and how to make our communication more effective.



Please note we also have our own Facebook page where we share information and photos about school events, trips, etc. We also signpost parents', carers and the wider community to local organisations, events, and support.



Two Rivers High School

Page · School

Two Rivers High (generic special school) Users of this Facebook must be respectful or maybe blocked.

[tworiversschool.net/highschool](https://www.tworiversschool.net/highschool)

282 followers

We also shared pictures that the children have been working on via our Forest School Instagram page. Search TRHSforestschool

